



### SAP DELIVERED SUPPORT AGREEMENT

This SAP Delivered Support Agreement ("Agreement") as issued by SAP India Private Limited, a corporation, with offices at 6th floor, RMZ Ecoworld plot C1, BA campus, Bangalore 560103, India (hereinafter "SAP") is an offer and when signed and returned to SAP by Rashtreeya Sikshana Samithi Trust, a corporation, with offices at R.V Educational Institutions, R.V Teachers College Building, 2nd Block Jayanagar, Bengaluru - 560 011, India (hereinafter "End User"), becomes a binding agreement between SAP and End User for the SAP Support Services listed below. This SAP Delivered Support Agreement shall first become effective on the date signed by End User below ("Effective Date"); together referred to as "Parties".

#### RECITAL

WHEREAS, End User has purchased or will purchase certain SAP software, including the software as identified in Schedule 1, from the Partner and receives the right to use the SAP software, including the software as identified in Schedule 1, from SAP or Partner under a Software License Agreement (as defined below).

WHEREAS, SAP provides, through employees of the SAP Group and third party contractors, software support services and End User wants to order such software support services from SAP.

NOW, THEREFORE, the Parties agree as follows:

#### 1. DEFINITIONS AND INTERPRETATIONS.

##### 1.1 Definitions

1.1.1 "Associated Company" means any legal entity of which a person or company has direct or indirect Control and only as long as a person or company maintains direct or indirect Control.

1.1.2 "Confidential Information" means, with respect to End User: End User's marketing and business plans and/or financial information, and with respect to SAP: (a) the Software, Documentation and other SAP Materials, including without limitation the following information regarding the Software: (i) computer software (object and source codes), programming techniques and programming concepts, methods of processing, system designs embodied in the Software; (ii) benchmark results, manuals, program listings, data structures, flow charts, logic diagrams, functional specifications, file formats; and (iii) discoveries, inventions, concepts, designs, flow charts, documentation, product specifications, application program interface specifications, techniques and processes relating to the Software; (b) the research and development or investigations of SAP; (c) product offerings, content partners, product pricing, product availability, technical drawings, algorithms, processes, ideas, techniques, formulas, data, schematics, trade secrets, know-how, improvements, inventions (whether patentable or not), marketing plans, forecasts and strategies; and (d) the SAP Support Components. In addition, Confidential Information of either SAP or End User (the party disclosing such information being the "Disclosing Party") includes information which the Disclosing Party protects against unrestricted disclosure to others that (i) the Disclosing Party or its representatives identifies as confidential at the time of disclosure; or (ii) should reasonably be understood to be confidential given the nature of the information and the circumstances surrounding its disclosure; including, without limitation, information from, about or concerning any third party that is disclosed under this Agreement.

1.1.3 "Control" means the power to direct or cause the direction of the affairs of an entity whether by means of direct or indirect ownership of fifty per cent (50%) or more of the voting rights or similar rights of ownership or by means of having the power to direct the management or directors whether conferred by constitutional documents, shareholder agreement or other document regulating the affairs of an entity.

1.1.4 "Documentation" means SAP's then-current technical and/or functional documentation which is delivered or made available by SAP either indirectly via Partner or directly to End User with the Software.

1.1.5 "Export Law" means all constitutions, laws, statutes, codes, ordinances, orders, judgments, decrees, injunctions, rules, regulations, permits restrictive measures, trade sanctions, embargos and other legally binding requirements of all federal, country, international, state and local governmental authorities relating to export, re-export or import.

1.1.6 "Intellectual Property Rights" means patents of any type, design rights, utility models or other similar invention rights, copyrights, mask work rights, trade secret or confidentiality rights, trademarks, trade names and service marks and any other intangible property rights, including applications and registrations for any of the foregoing, in any country, arising under statutory or common law or by contract and whether or not perfected, now existing or hereafter filed, issued, or acquired.

SAP Confidential

SAP PartnerEdge End User Maintenance Agreement for Sell On Premise Program enAP1.v.8-2017  
SAP Opp. 302788528 / Quote 83645978 / Case 3060804367

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*D.P.M.R.V.*  
Principal

D.A.P.M.R.V. Dental College  
J.P. Nagar 1 Phase, Bangalore-560 078.



SAP agrees that the fee for SAP Enterprise Support will remain unchanged until December 31, 2020. Thereafter, the fee for SAP Enterprise Support is subject to change once during a calendar year upon three months' notice to End User. SAP may increase End User's fee for SAP Enterprise Support hereunder from the prior year by the percentage increase in the Consumer Price Index (CPI), applied on a cumulative year-over-year basis starting from either the Effective Date or the date of End User's last SAP Enterprise Support Fee increase, whichever occurred later.

Not raising fees in any given year or years is not a waiver of SAP's right to do so.

7. **TAXES.** Fees and other charges described in this Agreement do not include sales, VAT, withholding, use, property, excise, service, or similar taxes ("Tax(es)") now or hereafter levied, all of which shall be for End User's account. Any applicable direct pay permits or valid tax-exempt certificates must be provided to SAP prior to the execution of this Agreement. If SAP is required to pay Taxes, End User shall reimburse SAP for such amounts. End User hereby agrees to indemnify SAP for any Taxes and related costs, interest and penalties paid or payable by SAP.

#### 8. **INTELLECTUAL PROPERTY RIGHTS.**

8.1 **Reservation of Rights.** The SAP Materials and SAP Confidential Information and all title, rights and interest, especially, without limitation, any Intellectual Property Rights embodied therein are the sole and exclusive property of the SAP Group or their licensors, subject to any rights, title or interest expressly granted to End User in the Software License Agreement. Except for the rights set forth in the Software License Agreement, End User is not permitted to modify or otherwise make derivative works of the Software or other SAP Materials.

8.2 **Protection of Rights.** End User is not entitled to copy, translate, disassemble, decompile nor reverse engineer the Software or other SAP Materials. End User must not create or attempt to create the source code from the object code of the Software or other SAP Materials. End User is permitted to back up data in accordance with good information technology practice and for this purpose to create the necessary backup copies of the Supported Software. Backup copies on transportable discs or other data media must be marked as backup copies and bear the same copyright and authorship notice as the original discs or other data media, unless technically infeasible. End User must not change or remove SAP's copyright and authorship notices.

#### 9. **CONFIDENTIALITY.**

9.1 **Use of Confidential Information.** Confidential Information must not be used or reproduced in any form except as required to accomplish the intent of this Agreement. Any reproduction of any Confidential Information of the Disclosing Party shall remain the property of the Disclosing Party and shall contain any and all confidential or proprietary notices or legends which appear on the original. With respect to the Confidential Information of the Disclosing Party, the party receiving the Confidential Information ("Receiving Party"): (a) shall take all Reasonable Steps (defined below) to keep all Confidential Information strictly confidential; and (b) shall not disclose any Confidential Information of the other to any person other than its bona fide individuals whose access is necessary to enable it to exercise its rights and/or perform its obligations hereunder, and who are under obligations of confidentiality substantially similar to those set forth herein. As used herein "Reasonable Steps" means those steps the Receiving Party takes to protect its own similar proprietary and confidential information, which shall not be less than a reasonable standard of care. Confidential Information of either Party disclosed prior to execution of this Agreement shall be subject to the protections afforded hereunder.

9.2 **Exceptions.** The above restrictions on the use or disclosure of the Confidential Information shall not apply to any Confidential Information that: (a) is independently developed by the Receiving Party without reference to the Disclosing Party's Confidential Information, or is lawfully received free of restriction from a third party having the right to furnish such Confidential Information; (b) has become generally available to the public without breach of this Agreement by the Receiving Party; (c) at the time of disclosure, was known to the Receiving Party free of restriction; or (d) the Disclosing Party agrees in writing is free of such restrictions.

9.3 **Confidential Terms and Conditions; Publicity.** End User shall not disclose the terms and conditions of this Agreement to any third party except for the Partner. Neither Party shall use the name of the other Party in publicity, advertising, or similar activity, without the prior written consent of the other, except that End User agrees that any member of the SAP Group may use End User's name in customer listings or, at times mutually agreeable to the Parties, as part of SAP Group's marketing efforts (including without limitation reference calls and stories, press testimonials, site visits, SAPPHIRE participation). SAP will make reasonable efforts to avoid having the reference activities unreasonably interfere with End User's business. End User agrees that SAP may share information on End User with any other member of the SAP Group for marketing and other business purposes and that End User has secured permission from its employees to allow SAP to share business contact information with any other member of the SAP Group.

#### 10. **NO WARRANTY.**

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*[Handwritten Signature]*

Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar I Phase, Bangalore -560 078.



SAP and its Licensors disclaim all representations, warranties, conditions or guarantees with respect to the SAP Support Components express or implied, including without limitation, any implied warranties of merchantability, quality, fitness for a particular purpose or non-infringement of third party rights, except to the extent that any warranties implied by law cannot be validly waived.

## 11. LIMITATIONS OF LIABILITY.

11.1 Not Responsible. SAP and its Licensors will not be liable for any claims or damages arising from inherently dangerous use of the SAP Support Components.

11.2 Exclusion of Damages; Limitation of Liability. Anything to the contrary herein notwithstanding, except for (i) damages resulting from (a) unauthorized Use or disclosure of Confidential Information, (b) fraud and (c) death or personal injury arising from either party's gross negligence or arising from either party's willful misconduct, or (ii) SAP's right to collect unpaid fees, under no circumstances and regardless of the nature of any claim will SAP, its licensors or End User be liable to each other or any other person or entity for an amount in excess of the SAP delivered Support Fee paid for the SAP Support Component directly causing the damages during the one year period preceding the events giving rise to the claim or be liable in any amount for special, incidental, consequential or indirect damages, loss of good will or profits, work stoppage, data loss, computer failure or malfunction, attorneys' fees, court costs, interest or exemplary or punitive damages.

11.3 Exclusions and Limitations for Third Party Software. Subject to the exclusion of damages stated in Section 11.2 and with respect to SAP Support Components relating to Third Party Software, under no circumstances and regardless of the nature of any claim shall SAP or its licensors' be liable for an amount in excess of the SAP Delivered Support Fee paid for the SAP Support Component directly causing the damages and relating to Third Party Software during the one year period preceding the events giving rise to the claim.

11.4 Extension to group members. Any limitations to the liability and obligations of SAP according to this Section 11 (Limitations of Liability) will also apply for the benefit of any member of the SAP Group and their respective licensors.

## 12. ASSIGNMENT.

End User may not, without SAP's prior written consent, assign, novate, delegate, pledge, subcontract or otherwise transfer this Agreement, or any of its rights or obligations under this Agreement, or the SAP Materials or SAP Confidential Information, to any party, whether voluntarily or by operation of law, including by way of sale of assets, merger or consolidation. SAP may assign, novate, delegate, pledge, subcontract or otherwise transfer this Agreement or any of its rights or obligations thereunder (in whole or in part) to any member of the SAP Group. SAP and any other member of the SAP Group may use third parties as sub-contractors for fulfilling any of its rights or obligations under this Agreement. SAP will continue to be liable for such obligations.

## 13. GENERAL PROVISIONS.

13.1 Retention of data. With regard to business transactions covered by this Agreement, End User must retain any records for a period of ten years starting on 1st of January of the year following the year during which the data were transmitted or otherwise transferred, or for the minimum period prescribed by applicable law, whichever is longer. In addition, End User must maintain current, complete and accurate reports on all of SAP's Confidential Information in its possession or in the possession of its representatives.

13.2 Severability. It is the intent of the Parties that in case any one or more of the provisions contained in this Agreement shall be held to be wholly or in part illegal, invalid or unenforceable in any respect, such illegality, invalidity or unenforceability shall not affect the other provisions of this Agreement, and this Agreement shall be construed as if such invalid or unenforceable provision had never been contained herein. The illegal, invalid or unenforceable provision will be replaced by a valid and enforceable provision which approximates as closely as possible the intent of the invalid or unenforceable provision. This will also apply in the case of contractual gaps.

13.3 No Waiver. If either Party should waive any breach of any provision of this Agreement, it shall not thereby be deemed to have waived any preceding or succeeding breach of the same or any other provision hereof.

13.4 Counterparts. This Agreement may be signed in one or more counterparts, each of which will be considered an original but all of which together form one and the same instrument and will be treated as if the signatures on the counterparts were on a single copy. This Agreement may be validly executed by means of transmission of signed facsimile, pdf or any other documented form for which a process has been provided by SAP. Signatures sent by fax, pdf, email or other electronic means for which a process has been provided by SAP shall be deemed original signatures.

13.5 Regulatory Matters. The Software, SAP Delivered Support, Documentation and SAP Materials as well as parts of any of these (e.g. new versions, releases, updates, upgrades, patches, fixed or correction of a software product) are subject to Export Laws of various countries, including, without limitation, the laws of the United States, the EU, Ireland, Australia and Germany. End User agrees that it will not submit the Software, SAP

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*[Handwritten Signature]*

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J.P. Nagar I Phase, Bangalore - 560 078.



Delivered Support, Documentation or other SAP Materials or parts of any of these to any government agency for licensing consideration or other regulatory approval without the prior written consent of SAP, and that it will not export, re-export or import any Software, SAP Delivered Support, Documentation and/or SAP Materials to countries, persons or entities prohibited by any applicable Export Law. In that context, End User is responsible for complying with all applicable Export Laws. If SAP or any other member of the SAP Group wants to deliver and/or grant access to Software, SAP Delivered Support, Documentation and SAP Materials, or parts of any of these directly to an End User, End User will support SAP and any other member of the SAP Group in obtaining any required authorization, approval or other consent from the competent authorities by providing any necessary or useful declarations or other necessary or useful information, e.g. End User certificates, as may be requested by SAP or any other member of the SAP Group. End User acknowledges that the delivery of and/or granting of access to Software, SAP Delivered Support, Documentation and SAP Materials as well as parts of any of these may be subject to the prior obtaining of export or import authorizations or both from the competent authorities and that this process may (i) considerably delay or prevent the delivery of and/or granting of access to Software, SAP Delivered Support, Documentation and SAP Materials or part of any of these, (ii) impact SAP's ability or the ability of any other member of the SAP Group to provide SAP Delivered Support or other services and (iii) lead to SAP or any other member of the SAP Group having to limit, suspend or terminate End User's access to SAP Delivered Support services or other services.

Neither SAP nor any other member of the SAP Group assumes any responsibility or liability:

- for any delay caused in the delivery and/or granting of access to Software, SAP Delivered Support, Documentation and SAP Materials or parts of any of these due to export or import authorizations or both having to be obtained from the competent authorities;
- if any required authorization, approval or other consent for the delivery of and/or granting of access to Software, SAP Delivered Support, Documentation and SAP Materials or parts of any of these cannot be obtained from the competent authorities;
- if the delivery of and/or granting of access to Software, SAP Delivered Support, Documentation and SAP Materials or parts of any of these is prevented due to applicable Export Laws; and
- if access to SAP Delivered Support or other services has to be limited, suspended or terminated due to applicable Export Law.

SAP may terminate this Agreement with thirty days' prior written notice if SAP or any relevant member of the SAP Group may not deliver or grant access to Software, SAP Delivered Support, Documentation and SAP Materials to End User due to an embargo or other comparable trade sanction, which is expected to be in place for six months or longer.

**13.6 Governing Law, Limitations Period.** This Agreement and any claims (including any non-contractual claims) arising out of or in connection with this Agreement are governed by laws of India to the exclusion of the international law of conflicts and the UN Sales Convention. The exclusive place of jurisdiction for all disputes arising out of or in connection with this Agreement (including any dispute regarding the existence, validity or termination of this Agreement) is Bangalore, India. End User must initiate a cause of action for any claim(s) arising out of or relating to this Agreement and its subject matter within one year from the date when End User knew, or should have known after reasonable investigation, of the facts giving rise to the claim(s).

**13.7 Notices.** All notices or reports which are required or may be given pursuant to this Agreement shall be in writing and shall be deemed duly given when delivered to the respective executive offices of SAP and End User at the addresses first set forth in this Agreement. Where in this Section 13.7 or elsewhere in this Agreement a written form is required, except for any notice of termination or notice of a material breach which shall occur by exchange of letter(s), that requirement can be met by facsimile transmission, exchange of letters or other written form, including email or other electronic means for which a process has been provided by SAP.

**13.8 Force Majeure.** Any delay or nonperformance of any provision of this Agreement (other than for the payment of amounts due hereunder) caused by conditions beyond the reasonable control of the performing party shall not constitute a breach of this Agreement, and the time for performance of such provision, if any, shall be deemed to be extended for a period equal to the duration of the conditions preventing performance.

**13.9 Entire Agreement.** This Agreement constitutes the complete and exclusive statement of the agreement between SAP and End User, and all previous representations, discussions, and writings are merged in, and superseded by this Agreement and the Parties disclaim any reliance on any such representations, discussions and writings. This Agreement shall prevail over any additional, conflicting, or inconsistent terms and conditions which may appear on any purchase order or other document furnished by End User to SAP. This Agreement shall prevail over any additional, conflicting or inconsistent terms and conditions which may appear in any clickwrap end user



*[Signature]*  
Principal  
D.A.P.M.R.V. Dental College  
J.R. Nagar 1 Phase, Bangalore-560 078.

agreement included in the Software. This Agreement does not create any partnership, joint venture or principal-and-agent relationship.

13.10 Amendments. Any modification, amendment or supplement to this Agreement (including this Section 13.10 (Amendments) must be made in writing or in any other documented form for which a process has been provided by SAP.

13.11 Effective Date. If a Party signs a part of this Agreement but fails to date its signature, the date that the other Party receives the signing Party's signature will be deemed to be the date on that the signing Party signed that part of the Agreement.

13.12 Hierarchy. In the event of any inconsistencies between this Agreement and the SAP Support Schedules, this Agreement shall take precedence.

13.13 Survival. Sections 8 (Intellectual Property Rights), 9 (Confidentiality), 10 (No Warranty), 11 (Limitations of Liability), 13.1 (Retention of data), 13.2 (Severability), 13.5 (Regulatory Matters), 13.6 (Governing Law; Limitations Period), will survive any termination of this Agreement.

#### 14. REPLACEMENT IN SUPPORT SCHEDULES

In the introductory paragraph of the SAP Standard Support Schedule and the SAP Enterprise Support Schedule the following sentence will be deleted:


"In each instance in which provisions of this Schedule contradict or are inconsistent with the provisions of the Agreement including any appendices, exhibits, order forms or other documents attached to or incorporated by reference to the Agreement, the provisions of this Schedule shall prevail and govern."

In the second paragraph of the SAP Standard Support Schedule and the SAP Enterprise Support Schedule "for all software licensed by Licensee under the Agreement" will be replaced by "for all Supported Software (as defined in the Agreement)".

IN AGREEMENT HEREOF, the End User hereto has caused this Agreement to be executed by its authorized representatives.

Signatures sent by electronic means (facsimile, scanned and sent via e-mail, or signed by electronic signature service where legally permitted) shall be deemed original signatures.

Accepted By:

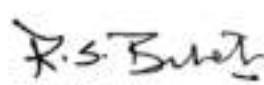
  
Rashtreeya Sikshana Samithi Trust  
Hon. Joint Secretary  
(End User)  
Rashtreeya Sikshana Samithi Trust  
II Block, Jayanagar, Bangalore - 560 011

Name: D.P. Nagaraj


Title: Hon. Joint Secretary

Date: 25/10/2017



  
Name: Rahul Baheti  
Title: Chief of Staff, MD Office  
Date: 25th OCT 2017







SCHEDULE 1 - SUPPORTED SOFTWARE

Software Licensed					
Product	TPP	SAV	License Metric	Blocks of (units)	License Quantity
SAP Payroll Processing		X	Employees	500	4
SAP Educational Services for HER		X	Students	1	17,000
SAP Business Planning and Consolidation, version for SAP NetWeaver, professional edition		X	Users	1	15
SAP Process Orchestration, Edge edition, standard option		X	Cores	1	1
SAP HANA, Runtime edition for Applications & SAP BW - New/Subsequent			HSAV	1	1
SAP S/4HANA Enterprise Management for Professional use			Users	1	75
SAP S/4HANA, Developer access			Users	1	1
SAP Business Planning and Consolidation, add-on for S/4HANA			Users	1	15
SAP BusinessObjects Enterprise, professional edition (user)			Users	1	10

Legend:

TPP- Third Party Product: 'X' indicates the software product is a Third Party Product licensed from SAP.  
 SAV-SAP Application Value: "X" indicates that the product is part of the SAP application value and thus relevant for runtime databases licensed by SAP.



*Rajendra*

Principal  
 D.A.P.M.R.V. Dental College  
 J.P. Nagar I Phase, Bangalore-560 072.



**END USER LICENCE AGREEMENT ACCEPTANCE FORM  
(for SAP On Premise indirect sales)**

This End User Licence Agreement Acceptance Form ("EULA Acceptance Form") is an offer by SAP India Private Limited, a corporation, with offices at 6th F, RMZ Ecoworld plot C1, BA camp., Saraj, Out Ring Rd, Devarabeesanahalli, Bangalore Bangalore 560103 India and a place of business at 50, Mohebewala Industrial Area Saharanpur, Uttarakhand - 248002, Dehradun, India (hereinafter "SAP") to Rashtreeya Sikshana Samithi Trust, a corporation, with offices at R.V. Teachers College Building R.V. Group of Educational Institutions 2nd Block, Jayanagar Bengaluru 560011 India (hereinafter "End User"), together referred to as "Parties". When this EULA Acceptance Form is signed and returned to SAP by End User, it becomes a binding agreement between SAP and End User for the license of Software and the Third Party Software listed in the attached Schedule 1 ("License: Software"). This Acceptance Form shall first become effective on the date signed by End User below ("Effective Date").

Relevant SAP Partner: Yash Technologies Private Limited 702, Campus C, RMZ Centennial, Survey No. 74 & 77, Oddanakundi Village, Krishnarajapuram, 560048 Bangalore India ("Partner").

The Parties agree as follows:

- Any terms not defined in this EULA Acceptance Form will have the meaning ascribed to them in the End User License Agreement (for SAP On Premise indirect sales). "Territory" means India.
- End User has purchased or will purchase a licence to Use certain SAP Software as identified in Schedule 1 from the Partner and, by signature of this EULA Acceptance Form, accepts the terms and conditions specified in this EULA Acceptance Form and the following agreements which are incorporated and made a part hereof by reference:
  - the End User Licence Agreement (for SAP On Premise Indirect sales) (the "EULA") for India;
  - the Software Use Rights Schedule (the "Use Rights"); and
  - any exhibit, schedule, appendix, annex or other document included in, attached to or referenced to in this EULA Acceptance Form and any of to the agreements listed in this Section 2a) and b),
 in each case as current at the Effective Date.
- All parts of the agreements listed in Section 2a) to c) are made available on:

Agreement	Location
End User Licence Agreement	<a href="https://www.sap.com/docs/download/agreements/end-user-agreements/lic-sap-partneredge-eula-for-sell-on-premise-program-and-distribution-program-india-english-v2-2016.pdf">https://www.sap.com/docs/download/agreements/end-user-agreements/lic-sap-partneredge-eula-for-sell-on-premise-program-and-distribution-program-india-english-v2-2016.pdf</a>
Software Use Rights Schedule	<a href="https://www.sap.com/docs/download/agreements/product-use-and-support-terms/sur/sap-software-use-rights-english-y11-2018.pdf">https://www.sap.com/docs/download/agreements/product-use-and-support-terms/sur/sap-software-use-rights-english-y11-2018.pdf</a>

This EULA Acceptance Form together with the agreements listed in Section 2a) to c) are hereinafter referred to as "Software Licence Agreement".

- End User herewith confirms that they have received and read all parts of the agreements referred to in Section 2 and will comply with the terms and conditions. SAP recommends End User prints copies of the agreements referred to in Section 2 for End User's own records.
- Under this Software Licence Agreement, End User only receives a licence for the Licensed Software; maintenance support, any other services for the Licensed Software ("Services") and the fees for the Licensed Software themselves are not contemplated under this Software Licence Agreement. SAP does not accept any liability for the provision of Services by the Partner.
- A click-wrap licence is included in some of the Licensed Software products and sets out licence terms for the Licensed Software ("Product Licence"). The Product Licence cannot be removed for technical reasons. Even though End User will need to accept the Product Licence in order to use those Licensed Software products, the Product Licence will not apply and those Licensed Software products will be governed by this Software Licence Agreement instead.

IN AGREEMENT, the End User hereto has caused this Agreement to be executed by its authorized representatives.



*R. Srinivas*  
Principal  
D.A.P.M.R.V. Dental College  
J.C. Nagar 1 Phase,  
Bangalore - 560 078

Accepted By:

**Rashtreeya Sikshana Samithi Trust**

(End User)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_



*R. Srinivas*

Principal

D.A.P.M.R.V. Dental College

J.P. Nagar 1 Phase,

Bangalore - 560 078.



# R.V. EDUCATIONAL INSTITUTIONS

Rashtreeya Sikshana Samithi Trust

Ref No: RSST/YASH-SAP/4601/2017-18

Date: 25<sup>th</sup> October 2017

To,

Yash Technologies Pvt Ltd,  
6 & 7<sup>th</sup> Floor, My Home Hub,  
Survey No. 79, Block-III,  
Madhapur, Rangareddy (Dist) - 500 081.

Kind Attn: Mr. Suman Pariyar (Tel: 9833440999)  
Mr. Amarkant Mishra (Tel: 9323808118).

**Sub:** Work order for providing SAP S/4 HANA ERP, IS-HER and SAP Success factor Implementation in reference to scope of work (but not limited to) submitted by YASH proposal/SOW dated 17-10-2017, YASH will implement SAP ERP S/4 HANA Application for the following SAP modules.

- Implementation of SAP SLCM (Student Lifecycle Management)
- Implementation of FICA (Finance and Contract Account)
- Implementation of SAP Financials & Controlling
- Implementation of SAP Material Management
- Implementation of SAP on Premise Payroll
- Implementation of SAP Travel Expense Management
- Implementation of SAP DMS
- Implementation of SAP Business Planning & Consolidation
- SAP Process Orchestration
- Implementation of SAP Business Intelligence & Business Objects
- Implementation Package of SAP SuccessFactors
  - Employee Central
  - Goals & Performance Management
  - Learning Management Solutions
- Technical: - ABAP & BASIS
- Fiori User Interface

Integration with -

- Integration with SuccessFactors and SAP for Employee Master Data
- Integration of Biometric Systems
- Integration of Library and Scholarships Systems

Consultant deployed by YASH for this project will be interviewed and approved by RVEI. No consultant can be changed during life time of the project. If due to unforeseen circumstance if the consultant is replaced then minimum one month paralleling/overlap has to happen with the new consultant to ensure knowledge transfer.

YASH will suggest optimal Hardware sizing for SAP BOM and Solution Architecture to host the SAP ERP Application on Cloud.

Total Work Order Value for the Scope of Work as per YASH proposal dated 17<sup>th</sup> October 2017 will be ₹ 4,72,00,000/- (Implementation fee of ₹ 4,00,00,000/- plus GST ₹ 72,00,000/- @ 18% as on date).

R.V. Teachers' College Building, 2<sup>nd</sup> Block, Jayanagar, Bengaluru-560011  
Tel: +91-80-26562386, 26561777, Fax: +91-80-26568290, Email: rv@rve.edu.in

Principal

D.A.P.M.R.V. Dental College  
J.P. Nagar 1<sup>st</sup> Phase  
Bangalore - 560 078.



# R.V. EDUCATIONAL INSTITUTIONS

Rashtreeya Sikshana Samithi Trust

Tentative Project Start Date: - 7<sup>th</sup> December 2017

Payment Terms:

Payment Milestone of Contract Value	Phase-1	Phase-2
On Signing of Contract / along with PO	25 %	
End of Business Blueprint Phase	10 %	10 %
End of Realization Phase	12.5 %	12.5 %
End of Final Preparation & Go live Phase	10 %	10 %
End of Go-Live Support Phase	5 %	5 %

- Taxes as Applicable on Date of Invoice.
- Payment will be made within 10 days of submission of Invoice.
- All other Terms and Conditions as per Proposal / SOW dated 17<sup>th</sup> October 2017

Yours Faithfully,

(D.P. Nagaraj)  
Hon. Jt. Secretary

Copy to: Superintendent, RSST



*(Handwritten signature)*  
25/10/17

*(Handwritten signature)*  
Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar 1<sup>st</sup>  
Bangalore - 560 014



**SCHEDULE 1  
LICENSED SOFTWARE**

Product	Software Licensed		Blocks of (units)	License Quantity
	TPP	SAV		
SAP HANA, Runtime edition for Applications & SAP BW - New/Subsequent		HSAV	1	1
SAP S/4HANA Enterprise Management for Professional use		Users	1	150

**Legend:**

TPP- Third Party Product: "X" indicates the software product is a Third Party Product licensed from SAP.  
SAV-SAP Application Value: "X" indicates that the product is part of the SAP application value and thus relevant for runtime databases licensed by SAP



*(Handwritten Signature)*

Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar 1 Phase  
Bangalore - 560 078.



Dy. Seetha Yenduri

Opak

RASHTREEYA SIKSHANA SAMITHI TRUST

# R V Information Center

R.V. Teachers College, 2<sup>nd</sup> Floor, IASE Building, II Block, Jayanagar, Bengaluru - 560011  
Tel : 91-80-46746480  
Email : info.rvic@rvei.edu.in

14<sup>th</sup> November 2019

Ref : RVIC/70/2019

To  
The Hon'ble Secretary,  
RSST,  
Bangalore



2020 -  
H-00000000

Sub : Approval for @ CAMPUS software.

As per the discussion in Management meeting with Time Table and Attendance software vendors, we have received the amended proposal from M/s. Azure End to End Solutions Pvt. Ltd., for "@ CAMPUS software" which is enclosed.

Kindly approve the proposal so that order can be placed on the vendor. Suitable terms and conditions will be created for the Purchase Order.

Thanking you,

Ajoy Kumar Mukherjee  
(Ajoy Kumar Mukherjee)  
Director - SAP

- It was decided to engage an outside agency to develop Time table & Attendance software & integrate with SAP.
- RVC had got quotations from 04 companies @ cost per @
- ① Heralyn ② OnSolu ③ Ugyre.
- Final visitation were held with OnSolu Ugyre and Ugyre was shortlisted for the same.
- The final negotiated rates are as under:
- ① Higher Education Institutions: ₹ 55/Student/Yr
- ② Non higher ed. Institutions : ₹ 50/Student/Yr.
- ③ SMC package : ₹ 15,000/ per labh.
- ④ Payment half yearly in advance.
- ⑤ GST extra.
- ⑥ 1 month notice for termination.
- ⑦ Billing will be done to individual Institution.
- It approved a contract will be drawn with T&C.
- Submitted for approval for placing order with M/s Ugyre.

Presented by  
2 years

*[Handwritten signature]*



*[Handwritten signature]*

Hon. Jt. Secretary  
RSST

Director SAP: for Bangalore P.O.

Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar I Phase, Bangalore - 560 078.

*[Handwritten signature]*  
16/11/19

Approved  
*[Handwritten signature]*  
15/11

*[Handwritten signature]*  
15/11/19



Amount in Words:- Rupees Thirty Four Lakh Ten Thousand Two Hundred

**Terms & Conditions:**

1. Total value of Purchase Order is inclusive of all taxes.
2. Delivery Date: As mentioned above in Purchase Order for each item.
3. Delivery Place: As per details mentioned in Purchase Order.
4. TDS will be deducted as per the standard.
5. Invoice should be submitted in triplicate.
6. You will have to co-ordinate with our representative at site during the execution and in consultation.
7. Contractor personnel employed shall be physically and mentally fit in healthy condition and good character with age above 18 years.
8. Contractor shall be responsible for payment to this personnel regularly and the institution will not be responsible for the same.
9. Contractor shall take care of all statutory requirements (like PF, ESI, Bonus etc.,) for his personnel.
10. Any casualties like accidents or any other incidents happening while working in institute, contractor should bear the expenses of the working personnel of this company under work man's compensation act 1928 and also the other responsible for the casualties.
11. Any deviation or departure from norms has to be brought to the notice of the undersigned.

**Additional Terms and Conditions for the PO of @CAMPUS Software Purchase:**

1. Azure's @Campus will be accessed by students/parents from SAP student portal using single sign-on integration by calling API provided by @CAMPUS and by opening the @CAMPUS page in a new tab
2. Azure's @Campus will be accessed by faculty through SAP faculty portal through single sign-on integration and by opening the @CAMPUS page in a new tab. The teachers can alternatively download and install the @CAMPUS mobile App for teachers and use it directly
3. The software can provide multiple admin logins for each institution
4. It can also provide one login for group of institutions (Separate login for all higher education and for non-higher education category will be provided since the instances will be different for the two categories of institutions)
5. Whenever there is a substitution for class, notifications will be sent to HoDs/HoI
6. Support period starts from the date of go live for the respective institution
7. Apart from attendance related SMS, the software can be used for sending any academic, holiday and assessment related messages (these will be generated in SAP and passed to the G/W.
8. Test server will be provided for Core team and end users for training and testing
9. Master data related to institution org structure, faculty, student and room will be provided by core team
10. Program structure, academic calendar and holiday calendar will be provided by core team
11. Separate logos may be needed for each institute and will be displayed in the institution login
12. Academic Structure as per RVEI requirements will need to be setup in @Campus (This will be as per the API document mutually agreed with SAP team)
13. Faculty Substitution should be possible from both Admin and HOD/HOI logins
14. The attendance %/min for each course and periodicity to send SMS could be configured. (Should be possible to setup/alter at any time).
15. Phase 1 will be Higher Education Institutes and Phase 2 will be for PU and Schools
16. Billing will be based on actual student count from the database report at the time of raising the bill and any major differences in the bill will be corrected and communicated as soon as they are observed, Azure will have to provide supporting documents for the same.
17. Training will be extensive, and will be generally on Train the Trainer model and at multiple Sites and limited to an average of 2 or 3 days of training per institution (max 60days), beyond which it will be chargeable.
18. Both options of Mobile App and desktop access will have to be made available for Attendance Entry.

*M. K. Kulkarni*

Principal

D.A.P.M.R.V. Dental College  
J.P. Nagar- I Phase, Bangalore-560 078.

*Sum 7*

*Handwritten notes and signatures at the bottom of the page.*

File Description	Template	Documents
Data template	Data Template (https://assessmentonline.naac.gov.in/storage/app/admin/Aqar\$)	Upload
Institutional budget statements allocated for the heads of	Budget proposal should it be made - ?	Upload



Gmail

Asha R Iyengar <principalrvdc@gmail.com>

Time table and Attendance through @Campus

1 message

Dr. Cauvery N K <cauverynk.rvic@rvei.edu.in>

To: principalrvdc@gmail.com, Ajoy Mukherjee <directorsap@rvei.edu.in>

H730/19-20  
28/2/20

Gupta 15  
rise 80  
Kata

Fri, Feb 28, 2020 at 9:59 AM

Dear Madam,

In continuation on yesterday's call, @campus-time table and attendance software has to go live for all programs from 3rd March 2020. Please find attached Approval letter, PO and Invoice raised by Azure for @Campus - Time table and attendance software. Kindly process the same.

With regards

Dr. Cauvery N K  
Asst. Director,  
RVIC

3 attachments

- Approval copy.pdf  
1560K
- PO @CAMPUS SKM\_22719112715200.pdf  
242K
- Invoice-@CAMPUS-Charges-RVDC-H2-19-20.pdf  
808K

*Ajay*

Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar 1 Phase, Bangalore -560 078.





## AZURE END TO END SOLUTIONS PRIVATE LIMITED

Corporate Office: BEGINEST, # 3487, 14th Main, HAL 2nd Stage,  
Indiranagar, Bengaluru - 560008, Karnataka, INDIA,

Ph: +91-96861-93130, 080 - 42123221, sales@azureits.com,

Registered Office: Thattarakkal, PO Parambil, Kczhikode-673012

Authorized Signatory

### TERMS & CONDITIONS

1. If any dispute or discrepancies found in the invoice, it shall be sent as an email within 5 days of receiving the invoice. If no such email or communication is received within 5 days of receiving the invoice then it will be treated as acceptance of invoice by the party.
2. Payments should be made within 5 days of receiving the invoice as per the terms of the agreement. Failing which, the vendor reserves the right to suspend the services.
3. No claim will be entertained by the customer for any loss arising from use of the software
4. All disputes Subject to Bangalore Jurisdiction.
5. Order once confirmed after paying the advance, and software installed for the customer the money paid will not be refundable
6. All payments should be made by NEFT transfer only
7. Warranty on all third party products is as per manufacture's policy and shall be got done directly from the respective manufacturers.
8. Every cheque return will attract a penalty of Rs. 250/-.

*A. Jayaram*

Principal  
D.A.P.M.R.V. Dental College  
J.P. Nagar I Phase, Bangalore -560 078.

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